



Shipping Policy

As always at TheOliveTree.co.uk we are continually looking at every process possible that will enable us to deliver products to you at unbeatable prices. With this aim in mind we have decided to review our carriage charges so that we can give our customers a fair deal.

We use Private Couriers, Royal Mail and ParcelForce to deliver packages to our customers. The delivery method used will depend on the items being shipped and the method which is the best value for our customer.

We aim to have your parcel to you within 3 Working Days. If your order is urgent because you're planning a party or Hookah Shisha gathering, drop us an email and we'll ensure your parcel is given priority.

Estimated Delivery Times For Deliveries Placed before 3 pm

Delivery Charge	Method	Delivery Target
£1.60 - £7.19	Royal Mail 1st class recorded	3 Working Days
£7.20 - £8.00	Parcel Force	3 Working Days
£8.99	Parcel Force	2 Working days

Example Delivery Charges

Delivery Charge	Item	Delivery Times
£1.60 - £7.19	Small items	3 Working Days
£7.20-£8.00	Small-Medium	3 Working Days
£8.99	Large Items up to 30kg	2 Working days

Shipping Example Charges

Cart Total Weight	0.1Kg	0.2Kg	0.4Kg	0.6Kg	0.8Kg	1.0Kg	2.0 - 9.99Kg	10Kg+
Charge	£1.60	£2.20	£2.85	£3.50	£4.45	£5.60	£7.20	£8.99 max

Applies to UK mainland only